

## Family Groups

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### What are Family Groups

A new feature has been included in Practice Manager 5.0 called **Family Groups**. Practice Manager has always had the ability to group related clients by Parent/Child (Billing Groups) relationship. This was setup as parent and child relationship in the Client Group tab. This Group tab has been renamed in Practice Manager 5.0 to be the **Billing Group** tab. This billing group functionality has been primarily used for creating a single invoice bringing together work in progress from multiple related clients and for reporting.

Family Groups is an additional feature that allows you to group related entities using a label rather than an actual client in the database. This allows you to group related clients in a far broader sense than simply for billing purposes.

Example 1: A superannuation fund is always invoiced separately and hence is not included in the billing group with the company, trust and individuals. However for the purposes of reporting you would want to include the superannuation fund invoices in the total invoices for the group.

Example 2: A true family group may include several family members and their related entities. For billing purposes, each family member will have their own billing groups; however your practice would like to know the value of an extended family group to the practice.

Name	Billing Group	Family Group		
Peter Abbott	Abbott and Rankine Pty Ltd	The Abbott Family Group		
Sally Abbott				
Abbott and Rankine Pty Ltd				
Abbott Family Trust				
Robert Abbott	ABC Company Pty Ltd		The Abbott Family Group	
ABC Company Pty Ltd				
ABC Family Trust				
ABC Family Superannuation Fund				
Richard Abbott	Richard Abbott Family Trust			The Abbott Family Group
Mary Louise Abbott				
Richard Abbott Family Trust				
RA & MLA Partnership				

## To setup Family Groups

To setup the family group labels a new menu has been included under Maintenance > Maintenance Map > Family Groups

Family Group
-UNSPECIFIED-
Abbott Family
Adams Family
Smith Family

## How to add a Family Group to a client

Once the label has been created, you set a client as being part of that family group, by selecting the **Family Group** in the client's **Main** tab. Click on the **Search** icon in the Family Group field to open the **Find Family Group** dialog. As with all details entered on the Client > Main tab, this is saved when you switch to any other tab of this client, or when you click **OK**.

Client Name: Abbot and Rankine Pty Ltd  
 Client Code: ABBOTRANK

Family Group: **Abbott Family**

Address: 179 Warne St  
 Suburb/Town: WELLINGTON  
 State: NSW  
 Postcode: 2820

Notes:

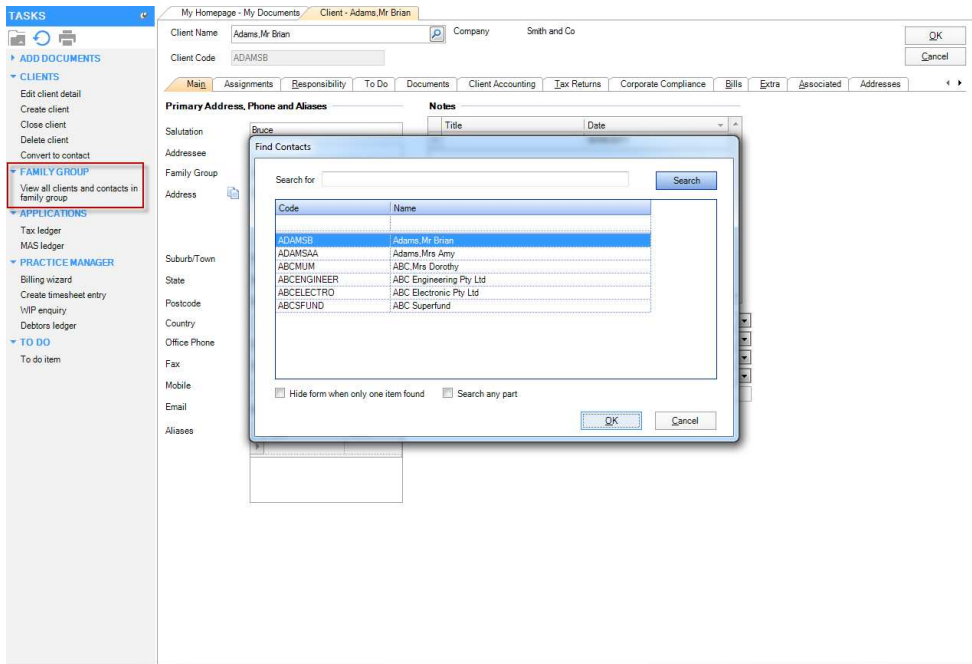
Title	Date
tele con	9/11/2006

## Field available in reporting

The family group is available in all reporting areas throughout the software as a new field.

## Family groups can now also be viewed from:

- The client's **Main** tab, by selecting the task **View all clients and contacts in family group**



- From the **Debtors Ledger** of a client in a family group, by selecting the task **Family group aged balances**.

